

Corporate Social Responsibility and Environment Policy

Central to NTA's culture is our belief that we have an obligation to our employees, suppliers, customers, local communities, shareholders, and the environment to operate our business sustainably. We are committed to developing respectful and positive relationships with all our stakeholders and contributing positively to society.

NTA seeks to be an active and contributing member of each community and create long-term, mutually beneficial relationships with our communities. We take pride in connecting our regional communities across Canada. NTA is committed to engaging in business practices that respect the value of human life and the communities in which we do business. It is our responsibility to know our suppliers, customers, and business partners. We strive to conduct business with those who act in a responsible manner and refuse to work with those that we know commit human rights abuses, violate anti-corruption laws or otherwise risk damaging the reputation of NTA.

We will:

- Provide a safe and healthy working environment for all our employees. Comply with, and exceed where practicable, all legislation, regulations, and codes of practice.
- Integrate sustainability considerations into all our business decisions.
- Foster a culture of involvement in sustainability through employee education and engagement.

We are integrating sustainability across NTA with a cohesive strategy centred around our operations, our People, our communities, and the Environment.

Environment

At NTA, we are committed to growing responsibly while minimizing our environmental footprint. We accomplish this by supporting aviation environmental best-practices and by creating and implementing stewardship systems across our business operations and communities. Every little step counts and is a positive contribution to the community. Our goal is to promote sustainability and environmental awareness at all levels of the Company by:

- Complying with all applicable environmental legislation and sustainability commitments.
- Preventing pollution and reducing consumption of resources through waste management strategies that promote waste minimization reuse, recovery, and recycling, as appropriate.
- Combatting Climate Change by investing in community initiatives and increasing our exploring of innovative technologies and methodologies to increase our energy efficiency; operate our fleet and infrastructure as safely and efficiently as possible to reduce greenhouse gas emissions; increase water use efficiency at facilities; improve our reduce, reuse, and recycle efforts; and minimize environmental incidents.
- Reducing noise pollution by actively participating with the airports we service to ensure all rules and regulations are complied with.
- Ensuring our employees are aware of the environmental impacts of their work



activities and encourage them through awareness and training to minimize those impacts.

Our detailed Environmental practices document is available via request to: dispatch@ntair.ca